

## **Inquiry into regulation of care for older people**

### **NHS Ayrshire & Arran**

Thank you very much for the opportunity to comment on this report which is generally welcomed across Older Peoples Services.

The establishment of a Care Inspectorate will strengthen an already fairly robust system started by the Care Commission and subsequently by SCSWIS who have had a major focus on participation and involvement of people who use services and their carers in determining the quality aspect of care.

The inclusion of Lay Inspectors would be particularly welcomed and can add a different view to the inspection process.

It would be beneficial if the Care Inspectorate were to be granted statutory powers to refuse further registration of care services from a provider whose performance is not of a high enough standard.

Around staff training it may be useful to include an additional paragraph around Promoting Excellence in Dementia Care.

It is encouraging to note the recommendation that the Care Inspectorate should engage with the Mental Welfare Commission and other interested parties to produce guidance and information to service providers in the use of psychoactive medications for people who reside within care homes. This would be in accordance with the Dementia Standards.

I hope these comments are helpful.

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