

## CROSS-PARTY GROUP REGISTRATION FORM

### NAME OF CROSS-PARTY GROUP

Cross-Party Group on Consumer Protection for Home Energy Efficiency and Renewable Energy

### PURPOSE OF THE GROUP AND PROPOSED DISCUSSION TOPICS

1. Please state the purpose of the Group.
2. Please also provide a brief explanation of the purpose of the Group and why the purpose is in the public interest.
3. Please also provide details of any overlaps with the purpose of existing Cross-Party Groups and an explanation of why, regardless of any such overlap, the Group should be established.
4. Please also provide an indication of the topics which the Group anticipates discussing in the forthcoming 12 months.

1 The Group will inform MSPs of the issues and challenges currently facing some consumers who have purchased renewable energy and home energy efficiency products through the UK Government's Green Deal Initiative. It will also provide a forum for stakeholders, energy efficiency providers and other interested parties to engage directly in dialogue to inform developments and practice which impact on consumers, across the energy efficiency and renewable energy sector, covering the entire consumer journey, ensuring the benefits of emerging technologies are realised and that consumers are not detrimentally affected.

2 Over the past year MSPs have become aware of historic and ongoing issues relating to the UK Governments' Green Deal initiative which has affected hundreds of consumers throughout Scotland, significant numbers of whom have been experiencing severe financial issues arising out of the alleged mis-selling of energy efficiency products between 2012 and 2015. Many of these consumers have been left without redress, either due to suppliers going into administration or difficulties in obtaining resolution through the various Ombudsmen and other agencies who are meant to address malpractice.

Citizens Advice Scotland have recognised that there are considerable consumer issues relating to energy efficiency products and schemes that require to be addressed and that it is important to ensure that lessons are learned so that similar issues are not replicated with the introduction of new schemes.

With the UK and Scottish Governments encouraging consumers to improve the energy efficiency of their homes through grant schemes or finance deals, it is important that consumers have confidence in these initiatives.

3 There is an existing Cross Party Group on Renewable Energy and Energy Efficiency, (SPREEE.) This group provides a forum for MSPs and others with an interest in various

forms of renewable energy and energy efficiency projects. The proposed group differs in its strong emphasis on Consumer protection and better standards in the promotion and selling of energy efficiency products.

4 The Group will examine and discuss:

- The Promotion of consumer advice and the realisation of rights in respect of future energy efficiency initiatives
- How to improve protection including adequate financial protection and address longer-term liabilities
- Informing and shaping standards, including technical and selling practices
- How to ensure monitoring and enforcement of providers and a simple, fair and consumer focused complaints and redress process for both historical and future schemes
- How can Government and the industry inspire public confidence and demand for energy efficiency and renewable energy measures in homes.

**MSP MEMBERS OF THE GROUP**

Please provide names and party designation of all MSP members of the Group.

Clare Haughey MSP – Scottish National Party  
 Ivan McKee MSP – Scottish National Party  
 Christina McKelvie – Scottish National Party  
 Ross Greer MSP – Scottish Green Party  
 Alex Cole-Hamilton MSP – Scottish Liberal Democrats

**NON-MSP MEMBERS OF THE GROUP**

For organisational members please provide only the name of the organisation, it is not necessary to provide the name(s) of individuals who may represent the organisation at meetings of the Group.

Individuals	Anne McLaughlin Councillor Graham Campbell (Springburn, Glasgow)
Organisations	Citizens Advice Scotland Energy Action Scotland Energy saving Trust Hamilton Citizens Advice Bureau Scottish Gas Centrica

	Scottish Power SSE plc Wetherby Building Systems Ltd HELMS Action Group Blantyre and Rutherglen Green Deal North Glasgow Action Group
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### GROUP OFFICE BEARERS

Please provide names for all office bearers. The minimum requirement is that two of the office bearers are MSPs and one of these is Convener – beyond this it is a matter for the Group to decide upon the office bearers it wishes to have. It is permissible to have more than one individual elected to each office, for example, co-conveners or multiple deputy conveners.

Convener	Clare Haughey MSP
Deputy Convener	Ivan McKee MSP
Secretary	Citizens Advice Scotland (Kate Morrison.)
Treasurer	N/A

### FINANCIAL BENEFITS OR OTHER BENEFITS

Please provide details of any financial or material benefit(s) the Group anticipates receiving from a single source in a calendar year which has a value, either singly or cumulatively, of more than £500. This includes donations, gifts, hospitality or visits and material assistance such as secretariat support.

Secretariat support from Citizens Advice Scotland

### SUBSCRIPTION CHARGED BY THE GROUP

Please provide details of the amount to be charged and the purpose for which the subscription is intended to be used.

None

### CONVENER CONTACT DETAILS

Name	Clare Haughey MSP
Parliamentary address	M5.06

Telephone number	0141 561 5131
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<b>STATEMENT ON COMPLIANCE WITH THE CODE OF CONDUCT</b>
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I declare that the Cross-Party Group on Consumer Protection for Home Energy Efficiency and Renewable Energy is constituted and will comply with the terms of Section 6 of the Code of Conduct for Members of the Scottish Parliament.
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Signed	
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Date	
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