

Scottish Parliament Digital Strategy

Our digital vision for the Scottish Parliament is that of an efficient modern Parliament demonstrating a smart, confident use of technology and information to drive improvements in how we collaborate, communicate and deliver the business of the Parliament

Strategic objectives



High-Quality Information: to provide information that is relevant and easy to find, provided in the right format and through the right channels to all who need it.



A Positive User Experience: to provide positive experiences that allow users the opportunity to learn about, engage with and participate in the democratic process, the Parliament, legislation and their representatives, in an accessible way.



Improved Digital Capability: to provide support for Members, their staff and SPS staff to assure smart, confident use of technology and information, so that as users of IT services, we are open to, aware of and actively pursue opportunities to work, learn and thrive in a modern digital Parliament.



Joined Up Services: to provide products and services that can be shared and re-used, facilitating the efficient and effective delivery of the services required to run the Parliament and its business.



Secure and Resilient Services: to provide information that is secure, but open and accessible for others to use, maintaining the confidentiality, integrity and availability of information in the physical and operational IT environment.



Innovative and Adaptive Business Solutions: to provide high quality, efficient services and governance, through adopting and adapting new ideas, to deliver continuous improvement and operational excellence.

Priorities

Data and Content Management

Optimising how Parliament's information is created, published, consumed and archived, to meet the needs of the end user.

Digital Engagement and Participation

Providing digital services and tools to enable and support promotion, engagement and participation in the work of the Parliament.

Digital Workplace

Leveraging the tools and technologies that enable and support anywhere, anytime access to Parliament's information, services and resources whilst improving the capability of all users.

Digital Operating Model

Ensuring that the operating models across the organisation best meet the need of a Parliament operating in a digital world.

Internal Communication & Collaboration

Providing services and resources that help staff and other users work more confidently, efficiently and effectively together.

Procedural & Corporate Services

Developing and maintaining Parliament's procedural and supporting corporate services in a way which makes them easier to maintain, more efficient to operate and flexible to meet changing business needs.

Applications Rationalisation and Simplification

Reducing and simplifying our applications estate whilst ensuring we continue to meet business needs efficiently and effectively.

Infrastructure Rationalisation

Reviewing, rationalising and improving the Parliament's infrastructure and IT operations in order to reduce costs and enhance organisational flexibility and resilience.

How our values shape our digital efforts



Identify and actively pursue opportunities for continuously improving over time...

through working collaboratively and embracing new, different and better ways of working...

to provide high-quality and sustainable services enabled by digital and information technology...

that reflect the diverse needs of the end-user, providing a positive experience for Members, staff and the public.