

Anticipated UK Healthcare (International Arrangements) Bill – Legislative Consent Memorandum

Response from NHS Tayside

Please see undernoted response on behalf of NHS Tayside:-

1. How do you identify (non-UK) EEA citizens using NHS services in your board area (on behalf of the DWP)?

A registration form is completed by all patients without a CHI number at the point of entry (A&E, Direct Admission Ward). This form was designed in conjunction with NHS Counter Fraud Services and a copy is attached. Information is also provided by primary care and reports are available from Trakcare for patients not registered with a GP in Scotland.

2. How much does it cost the board to provide treatment for (non-UK) EEA individuals?

Since EHIC incentive scheme was introduced in Tayside in June 2015, the cost of treatment where the patient had a valid EHIC or PRC was £369,293. Prior to this and for patients attending A&E without a valid EHIC the cost is unknown.

3. How many (non-UK) EEA individuals using NHS services of the board were reported to DWP in the last five years?

Since June 2015 when EHIC incentive scheme was introduced in Tayside 460 patients were reported to DWP.

4. What costs to the boards were reported to the DWP incurred by (non-UK) EEA individuals in the last five years?

£369,293 since EHIC incentive scheme was introduced in Tayside in June 2015.

5. What means does the board use to identify and recover costs for non EEA citizens who are not eligible for NHS treatment?

A registration form is completed by all patients without a CHI number at the point of entry (A&E, Direct Admission Ward). This form was designed in conjunction with NHS Counter Fraud Services and a copy is attached. Information is also provided by primary care and reports are available from Trakcare for patients not registered with a GP in Scotland.

Overseas visitor patients are interviewed by a senior member of staff from Health Records who follow guidance and forward to the required information to finance for invoicing when charges are applicable.

Where an EHIC number is provided costs are submitted to DWP to obtain 25% reimbursement. No charges are raised to EEA patients for treatment in A&E, however if the patient goes on to treatment beyond A&E and no EHIC number is provided an invoice is raised to the patient for the full cost of treatment. Our routine debt recovery processes are followed with all invoices, including issue of reminder letters, follow up with phone calls and referral to CLO where payment is not forthcoming.

6. In the last five financial years, how much did treatment cost for these (non EEA) individuals and how much was recovered?

NHS Tayside has received reimbursement of £83,668 from DWP since the EHIC incentive scheme was introduced in June 2015.

6. HOW WE USE YOUR INFORMATION

The information you have provided will be used by NHS Scotland to carry out its various functions and services including scheduling appointments, ordering tests and sending correspondence.

Your information, including your name, gender, date of birth and address, will be held on the Community Health Index (CHI) to assist in the provision and improvement of NHS services and the health of the public. When we do this, we make sure that the information which identifies you as a person and your health information are separated or anonymised. Health condition and treatment information which could identify you will not be used for research purposes by the NHS unless you have consented to this.

If you have any queries or concerns about how your personal information is used by the NHS please ask for the leaflet 'Confidentiality – it's your right', visit the Health Rights Information Scotland website at www.hris.org.uk.

7. PATIENT DECLARATION

I declare that the information I have given on this form is correct and complete. I understand that, if it is not, appropriate action may be taken.

To enable NHS Scotland to confirm my eligibility to lawfully obtain healthcare and for the purposes of prevention, detection, and investigation of crime, I consent to relevant information from this form being disclosed to and by the NHS Business Services Authority, NHS National Services Scotland, UK Home Office, Identity and Passport Service, the Department for Work & Pensions, HM Revenue and Customs, the General Register Office and Local Authorities.

If, following all necessary checks, I am found to be liable for overseas visitor charge(s), I undertake to pay such charge(s).

Patient's / Patient's
representative
signature

Date

D	D	M	M	Y	Y
---	---	---	---	---	---

Representative's name
(if applicable)

Relationship to patient
(if applicable)

8. TO BE COMPLETED BY THE RECEPTION STAFF

Identification seen

Please initial each relevant box (It is recommended that at least one form of identification is seen to positively identify the applicant)

EHIC
S1 Form
S2 Form

Student
ID Card

Driving
Licence

Passport or I.D. card

Other -
specify

Receptionists initials: _____

Date

D	D	M	M	Y	Y
---	---	---	---	---	---

Outcome of First Attendance:

Discharge

Out-
Patient
Clinic

Ward
Admission

Ward Assessment

Other -
specify

9. OFFICIAL USE ONLY

Input by

Checked by

Date

D	D	M	M	Y	Y
---	---	---	---	---	---

Hospital

Ward/ Clinic

(Estimated)

Cost of treatment

£ _____

--