

ANNEXE B: DETAILS OF BENCHMARKING INDICATORS

SOLACE Benchmarking Suite September 2012

Children's Services	
CHN1	Cost per Primary School Pupil
CHN2	Cost per Secondary School Pupil
CHN3	Cost per Pre-School Education Registration (Includes Under 3s, Ante-Pre-School, Pre-School and Deferred Entry)
CHN4	Attainment of Children at Standard Grade Level by all Children
CHN5	Attainment of Children at Higher Grade Level by all Children
CHN6	Attainment of Children at Standard Grade Level by Children from Deprived Backgrounds (SIMD)
CHN7	Attainment of Children at Higher Grade Level by Children from Deprived Backgrounds (SIMD)
CHN8 (a)	The Gross Cost of "Children Looked After" in a residential based services per Child per Week
CHN8 (b)	The Gross Cost of "Children Looked After" in a Community Setting per Child per Week
CHN9	Balance of Care for Looked After Children: % of Children Being Looked After in the Community
CHN10	% of Adults satisfied with local schools
CHN11	Proportion of Pupils Entering Positive Destinations
Corporate Services	
CORP1	Central Support Services (External to Services) as a Proportion of Council Running Costs
CORP2	Cost of Democratic Core per 1,000 Population
CORP3	Total HR Cost per 1,000 Employees (FTE)
CORP4	Total Finance Cost per 1,000 Employees (FTE)
CORP5	Total ICT Cost per 1,000 Employees (FTE)
CORP6	Sickness Absence Days per Employee (FTE)
CORP7	Percentage of income due from Council Tax received by the end of the year
Social Work	
SW1	Adult Home Care Costs per Hour (aged 65 and over)
SW2	Self Directed Support (SDS) spend on adults 18+ as a % of total social work spend on adults 18+
SW3	Percentage of People Aged 65+ with Intensive Needs (Plus 10 Hours) Receiving Care at Home
SW4	% of Adults satisfied with social care or social work services
Culture and Leisure Services	
CUL&LEIS1	Cost per Attendance of Sport and Leisure Facilities (Including Swimming Pools)
CUL&LEIS2	Cost per Visit to Libraries
CUL&LEIS3	Cost per Visit to Museums and Galleries
CUL&LEIS4	Cost of Parks and Open Spaces per 1,000 of the Population
CUL&LEIS5	% of Adults Satisfied with Culture and Leisure Services

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	a: % of adults satisfied with libraries b: % of adults satisfied with parks and open spaces c: % of adults satisfied with museums and galleries d: % of adults satisfied with leisure facilities.
Environmental Services	
ENV1	Gross Cost of Waste Collection per Premise
ENV2	Gross Cost per Waste Disposal per Premise
ENV3a	Net Cost of Street Cleaning per 1,000 Population
ENV3b	Street Cleanliness Index
ENV4a	Cost of Maintenance per Kilometre of Roads
ENV4b	Percentage of road network that should be considered for maintenance treatment - A road category
ENV4c	Percentage of road network that should be considered for maintenance treatment - B road category
ENV4d	Percentage of road network that should be considered for maintenance treatment - C road category
ENV5	Cost of Trading Standards and Environmental Health per 1,000 Population
ENV6	% of Total Waste arising that is recycled
ENV7	% of Adults Satisfied with Environmental Services
	a: % of adults satisfied with refuse collection b: % of adults satisfied with street cleaning
Housing Services	
HSN1	Current Tenants' Arrears as a Percentage of Net Rent Due
HSN2	Percentage of Rent Due in the Year that was Lost Due to Voids
HSN3	Percentage of Dwellings Meeting SHQS
HSN4	Percentage of Repairs Completed within Target Times
HSN5	Percentage of Council Dwellings that are Energy Efficient
Corporate Services: Asset Management and Property	
CORPAM1	Proportion of operational buildings that are suitable for their current use
CORPAM2	Proportion of internal floor area of operational buildings in satisfactory condition
CORPAM3	Gross Property Costs of the Operational Estate as a % of the Gross Revenue Budget
CORPAM4	% Gross Internal Floor-Space in Condition Categories A-B (Good or Satisfactory)
CORPAM5	Energy Costs/Consumption Spend per m2 (Gas, Electricity, Oil, Solid Fuel)
CORPAM6	% of Public Service Buildings that are Suitable and Accessible to Disabled People
CORPAM7	Operational Property as a % of the Total Portfolio

Key:



Proposed indicators that require development