



## Economy, Energy and Fair Work Committee

Martin Kearsley,  
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Post Office

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Dear Mr Kearsley,

### **Bank closures and access to cash in Scotland**

I am writing to follow up on the evidence which you gave to the Economy, Energy and Fair Work Committee in December last year.

In evidence, you told the Committee that the Post Office is considering how to accommodate bank representatives in post offices in local areas so that a 'real human being' comes along each week, although the smaller post offices may not have space for this.<sup>1</sup>

The Committee would support such an initiative if it assists people with their banking needs; I would ask you to provide a timescale for accommodating bank representatives in post offices across Scotland.

The Committee also heard that the Post Office aims to roll out technology for deposit machines next year.<sup>2</sup> It would be helpful if you could provide the Committee with details of what this technology will achieve and set out a timescale for deploying it across Scotland.

I would be grateful to receive a response by 7 March 2020.

Kind regards,

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<sup>1</sup> Economy, Energy and Fair Work Committee, Official Report, 10 December, cols 41-42

<sup>2</sup> Economy, Energy and Fair Work Committee, Official Report, 10 December, col 44

*Gordon Lindhurst*

Gordon Lindhurst MSP

Convener