

For data protection reasons, the Committee has agreed to accept this evidence on an anonymous basis.

I recently enrolled to attend a meeting organised by the Scottish Parliament to discuss the bank closures in the area and I was then notified that it has been cancelled due to lack of interest. I am hardly surprised that it was cancelled seeing as how poorly it was advertised and also the timing of the meeting being in the afternoon when many people are at work.

I cannot help feeling that the meeting was arranged purely to pay lip service to the complaints within the community.

My main concern about the gradual withdrawal of local banking facilities and focus on on-line banking is the effect it will have on vulnerable adults like my daughter [REDACTED] who lives in supported accommodation in [REDACTED]. I can understand that over the years the older generation who are reluctant to take on new technology will die out but people like my daughter will always be around and for them the prospect of on-line banking is more than daunting.

[REDACTED] has done very well in being able to cope with using her local bank to go in to withdraw and transfer money with the help of banking staff but how will she manage when this facility is eventually withdrawn? My concerns about the future of local banking are - what is going to happen to people like [REDACTED]?

I look forward to hearing your views on this subject