

**INTEGRATED CORPORATE PERFORMANCE REPORT
LIST OF CONTENTS 2018/19**

(Items in bold italics are former LDP Standards or narrative sections)

KPIs

Person Centred Care	Safe Care	Effective Care
<i>Smoking cessation</i>	Falls rate	Oral health
<i>Antenatal booking - 5 quintiles</i>	Adverse events - Category 1	<i>Financial breakeven</i>
<i>Cancer 31 days</i>	Adverse events - Category 2	<i>Efficiency savings</i>
<i>Cancer 62 days</i>	HSMR - rate for each site (3)	HR - Vacancy %
<i>18 RTT Acute</i>	Domestic cleaning - NHSL	HR - Vacancy / absence cover %
<i>TTG</i>	Domestic cleaning - Hairmyres	HR - Annual / PH %
<i>12 weeks OP</i>	Domestic cleaning - Wishaw	HR - Mat / Pat %
<i>18 RTT CAMHS</i>	Domestic cleaning - Monklands	<i>HR - Sickness %</i>
<i>18 RTT Psychology</i>	<i>SABs rate</i>	HR - Other leave %
<i>3 weeks Drug & Alcohol</i>	<i>C diff rate</i>	Antibiotic prescribing
<i>A&E within 4 hours</i>	Staff flu - % vaccinated overall	Cost per patient prescribing
A&E within 8 hours	Staff flu - % vaccinated in high risk areas	Stroke - % of patients who receive all key elements of the Stroke Care Bundle
A&E within 12 hours	Staff flu - % medical staff vaccinated	Stroke - % of stroke patients having a Carotid Intervention within 14 days of event
A&E attendances - number	Staff flu - % primary care staff vaccinated	Stroke - % of stroke patients receiving thrombolysis within 1 hour of arrival
A&E attendances - % admitted	Staff flu - % nursing staff vaccinated	Family Nurse Partnership
<i>Alcohol Brief Interventions</i>	Staff flu - % AHP staff vaccinated	Health Visitor Staffing
90% 12 weeks Podiatry domiciliary visits	Coding completeness - Board	
90% 12 weeks Rheumatology OT	Coding completeness - Monklands	
90% 12 weeks Audiology	Coding completeness - Wishaw	
90% 12 weeks Paediatric Audiology	Coding completeness - Hairmyres	
90% 12 weeks Paediatric OT		
90% 12 weeks Paediatric S<		
90% 12 weeks Dietetics		
90% 12 weeks MSK OT		
90% 12 weeks Orthoptics		
90% 12 weeks MSK Orthotics		
90% MSK Physio		
90% 12 weeks MSK Podiatry		
90% 12 weeks non-MSK Podiatry		
90% 12 weeks Speech & Language Therapy		
<i>Dementia support post diagnosis</i>		
Complaints - reduction in complaints upheld by Ombudsman		
Complaints - compliance with		

20 day response period		
Complaints – proportion about staff attitude and behaviour, and a stretch aim to reduce by 10% by December 2015		
Complaints – proportion of complainants returning after response, with a stretch aim to reduce by 10% by Dec 2015		
Primary Care advance booking		
Primary Care 48 hour access		
IVF		
Early detection of cancer		
6 weeks Diagnostics		
(44)	(22)	(16)

Narrative Reports

Equality & Diversity	Infection Control	Breastfeeding
Culture & Values	HAI / HEI Inspection Reports	Delayed discharges
	Out of Hours	Leadership development
	LearnPro training	eHealth Programme
		Estates – Asset Management Annual Report
		Estates – Fire Safety Annual report
		Estates – SCART Compliance Annual Report
		HASAW – SALUS Annual Report
(2)	(4)	(8)