



The Scottish Parliament
Pàrlamaid na h-Alba

Justice Committee

Malcolm Graham,
Assistant Chief Constable, Strategic
Development,
Police Scotland Service and
Protection

By e-mail

All correspondence c/o:
Justice Committee Clerks
Room T2.60
The Scottish Parliament
Edinburgh, EH99 1SP

Tel: 0131 348 5220
Textphone: 0800 092 7100
justicecommittee@parliament.scot

14 March 2017

Dear Malcolm,

Demand-led policing: follow-up information

Thank you for providing evidence to the Justice Committee as part of the roundtable evidence session held on 24 January on demand-led policing.

During the evidence session you outlined work that Police Scotland intends to undertake to develop a better understanding of the demands on policing. You indicated that this work may include analysis of why certain phone calls, such as those about missing persons and people who are mentally distressed, might increase outside office hours and whether that relates to the availability of other services.

In response to questions about how often the police are called out to non-crime incidents outside office hours, and whether there are regional or geographical variations, you told the Committee that at present Police Scotland has a breakdown of all calls for service by type of call, but has still to break those calls down by local areas.

The Committee would appreciate an update on the work Police Scotland is taking to understand demand and to analyse out-of-hours calls by geographical area, what this might entail, and the timetables for completion.

Best wishes

Margaret Mitchell

Margaret Mitchell MSP
Convener, Justice Committee