



The Scottish Parliament
Pàrlamaid na h-Alba

Justice Sub-Committee on Policing

Derek Penman QPM
HM Chief Inspector of Constabulary in
Scotland

All correspondence c/o:
Justice Sub-Committee Clerks
Room T2.60
The Scottish Parliament
Edinburgh
EH99 1SP

Tel: 0131 348 5220
Textphone: 0800 092 7100
justicecommittee@parliament.scot

By e-mail

17 November 2016

Dear Mr Penman

The Justice sub-committee on policing met on Thursday 10 November to consider its forward work programme. The sub-committee agreed to write to you to request written evidence on the progress made, and the timetable for the full implementation of the recommendations, of your 2015 Independent Assurance Review Police Scotland - Call Handling Final Report.

The sub-committee would also appreciate any information you may have on whether reported issues relating to the centralisation of the 101 service, such as the loss of local knowledge and training for staff, have been addressed.

It would be appreciated if this information could be provided by Friday 16 December 2016.

Yours sincerely

Mary Fee MSP
Convener, Justice Sub-Committee on Policing